



We care

Aspray is a leading and rapidly expanding property insurance claims management company specialising in all types of residential and commercial property, from flats, mobile homes and static caravans to shops, offices and industrial buildings.

"Following an underground water leak in the garage I contacted a local plumbing firm who were unable to rectify the problem. I then contacted Aspray who were very helpful and assured me that they would claim back the cost of any works from my insurance company so I need not pay any monies up front. They inspected the damage to the property the same day and the leak was located, repaired and all re-instatement works carried out within one week of initial contact. A very courteous and efficient service."

Miss Sarah George, Cheadle, Staffordshire

Offering you peace of mind at point of claim



Four simple steps to access our expert help:

- Call Aspray and our experienced claims handlers will book you an appointment with a dedicated local project manager to handle your claim with care
- Our project manager will arrange an appointment to assess the property damage
- A detailed schedule of works and damage report will be prepared for your insurers and the project manager will meet with the appointed loss adjuster to negotiate and agree repairs or reinstatement
- All repairs are carried out by vetted contractors, overseen by our experienced project managers
- Aspray invoices your insurer direct when all repair works have been completed and you are satisfied with the work, leaving you with only the insurance excess to pay

If your home or business has been damaged, we can help you achieve a fair settlement from your insurer and, working with vetted contractors, we will ensure that repairs are completed to the highest standards.

At Aspray, our friendly and approachable team means that you can relax in the knowledge that you will receive a professional and efficient service for any commercial or residential property insurance claim. Our experience of dealing with loss adjusters, insurers and tradespeople ensures a successful outcome and no-hassle approach to reinstating your property, giving you complete peace of mind.

Our network of project managers across the UK and Ireland means that we can be there to help you wherever you need us, providing a one-stop-shop for all your property insurance claims and building repair needs.

Safe Hands for Your Claim

Aspray offers a personalised service so your dedicated project manager will invest time in understanding the problems you face, and will present your claim to your insurer in the best way to help ensure success.

Our experience means that we know how to see a claim through from start to finish, keeping you updated throughout the entire process. More importantly, we listen to your needs and respond efficiently and without any cost to you for our service*.

*Please note any excess stated in your insurance policy will still apply. Aspray is paid direct by your insurance company.

**For your home
or buy-to-let
property**

Your home is your sanctuary. Fire, flood, water damage, storms, impact or criminal damage can threaten that in an instant.

If the worst happens, Aspray helps you to achieve a fair settlement from your insurer and ensure your home returns back to normal as quickly as possible. Our efficient and professional service is FREE OF CHARGE* as we invoice your insurer directly for all property reinstatement and repairs. Aspray will also save you time and hassle and ensure your home is repaired to the highest possible standard.

We understand how distressing it can be when your home is damaged and we help take the stress out of those situations.

"I would like to thank you very much for the superb job you and your company provided. From the first call to Aspray to the completion of the repairs, you have acted in a thoroughly professional manner and certainly took all of the hassle off ourselves. We are delighted with the result and would like to thank you and your tradesmen again."

Mr N Smith, Didsbury





When your home has been damaged, coping with the disruption and inconvenience is stressful enough; dealing with loss adjusters and tradespeople is extra pressure you could do without. That's why Aspray will:

- Visit the property and carry out a thorough assessment of the damage
- Prepare a detailed schedule of works and damage report for your insurer
- Meet the loss adjuster, where required, to negotiate on your behalf and agree repairs
- Manage vetted tradespeople and suppliers to complete repairs to the highest possible standard
- Invoice your insurer for all completed works

Hassle-free

When you appoint Aspray, you will be expertly guided by our team at head office and assigned a dedicated project manager to handle your claim.

When you instruct Aspray to work on your behalf, you can be sure that your property is fully reinstated to the highest possible standards and within the shortest possible timeframe. All our skilled tradespeople are thoroughly vetted by our professional team so you can trust them to do a great job.

Cost-free

Worrying about costs can be an added burden when you're dealing with damage to your home, but Aspray will work on your behalf to negotiate the best deal, while you focus on getting back to normal.

A dedicated, local claims project manager will prepare a detailed schedule of works and present a professional claim to your insurers, maximising your chances of a successful outcome. We will deal with your insurer, and any matters relating to your claim, at no cost to you*.



*Please note any excess stated in your insurance policy will still apply. Aspray is paid direct by your insurance company.

**For your
business or
investment
property**



Aspray takes care of managing your property insurance claims so that you can concentrate on running your business.

Aspray specialises in handling property insurance claims for all types of commercial premises including buy-to-let properties, warehouses and offices.

"When my offices suffered flood damage, Aspray took control of the claim and ensured my staff were back at work sooner than if I had tried to take care of it myself."

Mrs Edgerton,



Why Aspray?

- We work on your behalf to ensure a fair settlement for you
- We help remove the stress, hassle and disruption of insurance claims
- We work with reputable, vetted contractors to ensure high quality repairs
- We are committed to reinstating your property to its previous condition
- There is no cost to you as we are paid by your insurer for any property repairs we complete*

Overcoming Obstacles

Your business is your livelihood. If your premises are damaged, keeping things on track can be demanding enough without the added distraction of managing tradespeople and dealing with your insurance company.

At Aspray, we understand that your company needs to remain operational. We focus on minimising disruption to your business so that you can focus on running it.

We are committed to attending commercial properties swiftly and one of our dedicated claims project managers will liaise with your insurance provider, their loss adjuster and all the tradespeople required. You can rely on an efficient turnaround and high quality repairs, from quote to completion, saving you time and enabling you to concentrate on your core business. We can even negotiate loss of rent and business interruption claims on your behalf to minimise the financial impact of any incident involving property damage.

Landlords

Aspray takes care of all types of buy-to-let properties covering both residential and commercial buildings. Whether you are a professional or part-time landlord, we understand the importance of handling your property insurance claims with absolute care and attention.

In the event of property damage, we will ensure that your property is reinstated as soon as possible so that your building can be occupied, therefore minimising potential loss of revenue. We can also deal with any loss of rent as part of your insurance claim process.

*Please note any excess stated in your insurance policy will still apply. Aspray is paid direct by your insurance company.